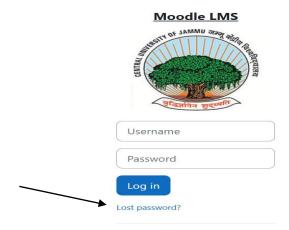
Problem: Student didn't receive email about account creation.

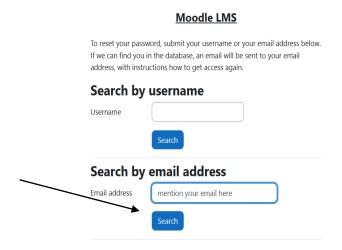
Solution:

- 1. Make sure that correct email is provided by the student to the department for account creation.
- 2. If correct email is provided and still no email is received about account creation, then the student needs to open the Moodle page:

 Ims-cujammu.samarth.ac.in and then click on "lost password".



3. Then, enter the email in the email box field and click on "search".



4. Check your mailbox and then follow the instructions to reset the password.